

Expiry of Aeroplan Miles

An agreement in principle between Noella Neale, Thomas Douglas and Aeroplan.

Montreal, January 23, 2019 – Noella Neale and Thomas Douglas have entered into an agreement in principle with Aeroplan with respect to the class actions pertaining to the expiry of Aeroplan miles.

Aeroplan has agreed to reinstate two billion miles expired between July 1, 2007 and October 15, 2017, without any admission of liability. The share applicable to each account is a *pro rata* share of the total miles expired in all the eligible accounts.

This agreement must be approved by the Superior Court of Québec during a hearing to be held at the Montreal Courthouse on a date to be determined by the Court.

A summary of the facts

On October 16, 2006, Aeroplan announced two changes to its rewards plan:

(1) expiry of miles if there has been no activity in a member's account for more than 12 months; and

(2) expiry of miles 84 months (7 years) after they have been accumulated (this change never came into effect).

Noella Neale and Thomas Douglas filed class actions in Quebec and Saskatchewan, respectively, against Aeroplan.

Members covered by this agreement

This agreement was entered into for persons who had an Aeroplan account at the time of the changes, i.e. October 16, 2006, and who saw their miles expire between July 1, 2007 and October 15, 2017 (in the year after the changes were announced).

In order to be compensated

If you were an Aeroplan member on October 16, 2006 and your miles expired between July 1, 2007 and October 15, 2017 owing to there having been no activity in the account for a period of at least twelve (12) months, you are entitled to compensation under the settlement.

You are automatically eligible to receive compensation and no action is required by you in order to be compensated.

Noella Neale and Thomas Douglas are represented by the firm Merchant Law Group
(Mtre. Anthony Merchant, Anthony Tibbs and Mtre. Roch Dupont).

To be updated on progress in this matter in the months ahead, consumers can visit the following website:

- Legal counsel for the Plaintiffs:
<http://www.merchantlaw.com/classactions/aeroplan.php>